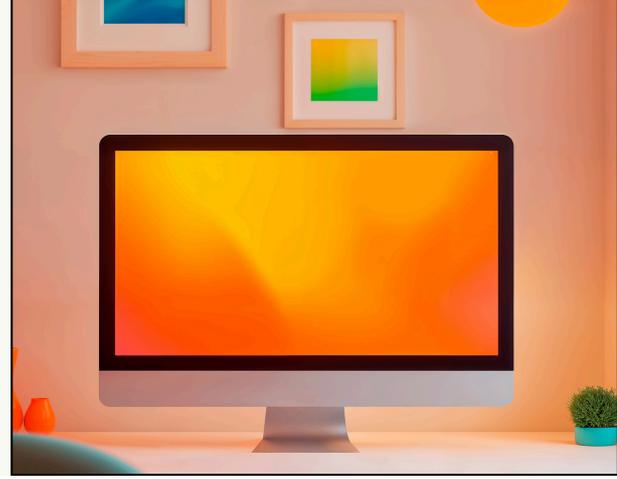# Our Standard

Issued by: Remote Work Ready (RWR) Limited

Purpose: To verify that a property provides a reliable, professional-grade environment for remote work. So that remote work actually works.

Standard applicable as of: **Feb 26, 2026**

Scope

The RWR Standard evaluates whether a property can support sustained professional work, including:

- Video conferencing;
- Deep-focus tasks;
- Confidential conversations;
- Multi-person remote work;
- Business continuity requirements;

Certification confirms that a property is not merely livable, but **operationally dependable** for remote work.

Certification Categories

Assessment covers five primary domains:

1. Connectivity
2. Workspace Quality
3. Noise & Privacy
4. Video Call Readiness
5. Operational Reliability

Each domain contributes to the overall **RWR Score (0–100).**

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1. Connectivity

Objective

Ensure stable, high-quality internet suitable for professional use. Including sufficient bandwidth for video calls and conferencing.

Requirements

1.1 Bandwidth

Measured at the primary workspace during peak hours.

Minimum certification thresholds:

- Download: ≥ 25 Mbps
- Upload: ≥ 10 Mbps
- Latency: ≤ 50 ms

Higher scores awarded for enterprise-grade performance.

1.2 Stability

Connection must demonstrate reliability over time.

Evaluation includes:

- Packet loss testing
- Consistency across rooms
- Dropout frequency
- Router placement

1.3 Redundancy

Additional resilience mechanisms:

- Secondary network availability (mobile hotspot or backup ISP)
- UPS support for modem/router (recommended)

1.4 Coverage

Reliable signal must be available in:

- Primary workspace

- Secondary workspace (if advertised)
- Bedrooms (recommended)
- Dead zones reduce score

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2. Workspace Quality

Objective

Provide a physically appropriate environment for sustained work.

2.1 Dedicated Work Area

Minimum requirements:

- Desk or table suitable for laptop use
- Stable seating
- Adequate surface area
- Nearby power outlets

Sufficient space for a second screen increases score.

2.2 Ergonomics

Higher scores for:

- Adjustable chair
- External monitor
- Keyboard/mouse support
- Proper desk height

These are not usually expected in short term stays and, as such, the absence of these do not reduce a score.

2.3 Lighting

Workspace must have:

- Adequate task lighting
- Natural light (preferred)
- No excessive glare

Lightning must be measured both during the day and in the evening to ensure

there is sufficient light (natural and unnatural) at both times.

2.4 Power Infrastructure

- Accessible outlets at desk
- Surge protection recommended
- Extension cables if outlets are distant

2.5 Capacity

Assesses how many people can work simultaneously.

Evaluated factors:

- Number of viable workstations
- Bandwidth sufficiency
- Physical space
- Privacy separation

3. Noise & Privacy

Objective

Ensure a professional working environment free from disruptive noise.

3.1 External Noise

Assessed during working hours.

Sources include:

- Traffic
- Construction
- Nightlife
- Aircraft
- Environmental noise

3.2 Internal Noise

Includes:

- Appliance noise
- HVAC systems
- Plumbing
- Building transmission

3.3 Acoustic Isolation

Higher scores for:

- Separate rooms
- Solid doors
- Sound-dampening features

3.4 Privacy

Property must support confidential conversations.

Assessment considers:

- Ability to close doors
- Visual privacy
- Risk of interruptions

4. Noise & Privacy

Objective

Ensure the environment is suitable for professional virtual meetings.

4.1 Background Quality

Workspace should provide:

- Neutral or professional backdrop
- Clean visual environment
- No distracting elements

Greenery and natural elements (such as plants) are encouraged.

4.2 Lighting for Video

Must support:

- Face visibility
- Balanced illumination
- No harsh backlighting

4.3 Camera Positioning

Workspace must allow:

- Stable camera placement
- Appropriate framing
- Eye-level positioning

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5. Operational Reliability

Objective

Assess broader factors affecting work continuity.

5.1 Power Reliability

Evaluation includes:

- Frequency of outages
- Local infrastructure stability
- Backup options

5.2 Climate Control

Workspace must maintain a workable environment:

- Adequate temperature control
- Ventilation
- Comfort for extended work sessions

5.3 Property Readiness

General suitability factors:

- Cleanliness

- Maintenance condition
- Safety
- Accessibility

Evidence Requirements

Certification under the RWR Standard is based on documented evidence demonstrating that a property meets the criteria for professional remote work readiness.

Evidence is primarily supplied by the property owner or authorized representative and must accurately reflect real-world conditions within the property at the time of submission.

Applicants must provide a comprehensive digital evidence package, typically consisting of:

- A structured video walkthrough of the property
- Photographic documentation of key areas
- Connectivity test results
- Supporting contextual information

All materials must be clear, current, and representative of the property as it will be experienced by occupants.

Video Walkthrough

A detailed video walkthrough is the primary form of evidence. The recording should demonstrate the layout, condition, and functionality of the spaces relevant to remote work.

The walkthrough must include, at minimum:

- Exterior access and immediate surroundings
- Primary workspace(s) and seating arrangements
- Secondary work areas (if applicable)
- Internet equipment location (router/modem)
- Lighting conditions within the workspace
- Noise context, including windows and doors
- Privacy features (separate rooms, partitions, etc.)
- General property condition

The video should be continuous or clearly segmented, without editing that could obscure material conditions.

Photographic Documentation

Photographs provide additional detail and allow close inspection of elements that may not be fully captured in video.

Required images include:

- Workspace setup from multiple angles
- Desk surface and seating
- Background visible during video calls
- Power outlets near the workspace
- Router and networking equipment
- Relevant rooms used for work
- Exterior views where environmental noise may originate

Images must be recent and accurately represent the current state of the property.

Connectivity Testing

Connectivity evidence must demonstrate both performance and usability in the actual working location.

Applicants are required to submit:

- Internet speed tests conducted from the primary workspace
- Results showing download speed, upload speed, and latency
- Tests performed at representative times of day, preferably during typical working hours
- Visual confirmation (screen recording or photo) of test results

Where possible, multiple tests are recommended to demonstrate consistency.

Applicants must use: https://www.speedtest.net

Environmental and Operational Context

Applicants may also provide supplementary information to contextualise the working environment, including:

- Typical noise conditions during business hours
- Building characteristics affecting sound transmission
- Reliability of power supply
- Availability of backup connectivity or alternative workspaces
- Any factors that may affect work continuity

This information assists evaluators in forming a holistic assessment of the property's suitability.

Accuracy and Representation

All submitted evidence must be truthful and representative of the property as it will be offered to occupants. Misrepresentation, staging that materially alters conditions, or omission of relevant limitations may result in denial or revocation of certification.

Certification decisions are based on the assumption that submitted evidence accurately reflects real conditions.

Independent Verification

The RWR team reviews each submission thoroughly and reserves the right to re-verify submitted evidence through independent means. Re-verification may include:

- Follow-up requests for additional documentation
- Real-time virtual walkthroughs
- Independent third-party review
- On-site inspection by authorized RWR representatives

On-site verification may be conducted on a sample basis, in response to concerns, or as part of quality assurance processes.

Ongoing Compliance

Certified properties are required to provide updated evidence periodically on a 6 monthly basis or when material changes occur, including:

- Renovations or layout changes
- Modifications to internet service or equipment
- Changes in environmental conditions

- Reports of degraded performance

Failure to maintain conditions consistent with certification may result in reassessment, suspension, or revocation.

Scoring System

Each domain which makes up the RWR Standard contributes to the final score for a property and determines certification:

Domain	Weight
Connectivity	35%
Workspace Quality	25%
Noise & Privacy	20%
Video Call Readiness	10%
Operational Reliability	10%

Score Interpretation

Score	Outcome
90 - 100	Exceptional — premium property for remote work
80 - 89	Highly reliable for remote work
70 - 79	Suitable for most remote professionals
60 - 69	Adequate for remote work with limitations
< 60	Inadequate for remote work

Certification Validity, Renewal, and Revocation

Certification under the RWR Standard confirms that a property met the applicable requirements at the time of assessment. Certification does not imply ongoing compliance and is valid only for a defined period subject to the conditions set out below.

Certification Period

RWR Certification is valid for a period of twelve (12) months from the date of issuance unless earlier suspended or revoked.

The certification period reflects the dynamic nature of property conditions, infrastructure performance, and environmental factors that may affect remote work suitability over time.

Renewal and Reassessment

To maintain certified status beyond the initial period, properties must undergo reassessment and renewal prior to expiration. Renewal may involve submission of updated evidence, confirmation of unchanged conditions, or a full reassessment at the discretion of RWR Certification.

In addition to the annual renewal requirement, RWR Certification may require interim reassessment where appropriate. As a general guideline, properties may be subject to review approximately six (6) months after initial certification, particularly where conditions are likely to vary, where only remote evidence was provided, or as part of quality assurance procedures.

Failure to complete required renewal or reassessment within the specified timeframe will result in automatic lapse of certification.

This mid-term renewal will be at no additional cost to the host.

Obligation to Report Material Changes

Property owners or authorised representatives must promptly notify Remote Work Ready (RWR) Limited of any material changes that could affect the property's compliance with the RWR Standard. Material changes include, but are not limited to:

- Changes to internet service provider, bandwidth, or network equipment
- Renovations affecting workspace layout or usability
- Alterations to noise conditions or surrounding environment
- Modifications to access, privacy, or operational features
- Degradation in infrastructure reliability (power, connectivity, etc.)
- Any change that materially alters the conditions evaluated during certification

Upon notification, we may require updated evidence, reassessment, or suspension of certification pending review.

Accuracy of Information

Certification is granted on the basis that all information and evidence submitted is accurate, complete, and representative of actual conditions. If any information is found to be materially incorrect, misleading, or incomplete, we reserve the right to suspend or revoke certification.

Revocation of Certification

We may suspend or revoke certification at any time where:

- Conditions no longer meet the RWR Standard
- Evidence is found to be inaccurate or misrepresentative
- Material changes have not been disclosed
- Complaints or verification activities indicate non-compliance
- Certification is being used in a misleading manner
- Renewal requirements are not satisfied

Revocation may occur with or without prior notice where necessary to protect the integrity of the certification program. Where revocation occurs for any of the above reasons, you will not be entitled to a refund of your certificaiton fee or any subscription payments up until the date of revocation.

Effect of Expiration or Revocation

Upon expiration, suspension, or revocation of certification:

- The property is no longer authorised to represent itself as RWR Certified
- All references to certification must be removed from listings, marketing materials, and communications
- Any display of the RWR certification badge must cease immediately

Continued use of certification claims after termination may constitute

unauthorised use of RWR intellectual property and legal action may be pursued.

License to Use the Certification Badge

The RWR certification badge and associated marks are proprietary assets of Remote Work Ready (RWR) Limited and are not transferred to property owners.

Certified properties are granted a limited, non-exclusive, non-transferable, revocable license to display the certification badge solely for the duration of valid certification and only in accordance with RWR usage guidelines.

The badge may not be modified, reproduced outside approved formats, or used in a manner that implies certification beyond the scope or validity period granted.

Termination of License

The license to use the certification badge automatically terminates upon expiration, suspension, or revocation of certification.

Upon termination, all digital and physical displays of the badge must be removed within a reasonable period specified by RWR Certification. RWR Certification reserves the right to pursue appropriate remedies in cases of unauthorised continued use.

Terms and Conditions

For more details on our rights and your rights as part of the certification process, please read: Terms and Conditions For Remote Work Ready Certification

RWR Certification does not constitute a warranty or representation that a property will be suitable for any particular purpose, nor that services such as internet connectivity, power supply, environmental conditions, or building infrastructure will remain uninterrupted or free from defects.

Users, occupants, and property owners remain responsible for assessing the suitability of a property for their specific needs. Certification should be considered as one factor among many in making accommodation decisions.