Scoring Matrix

Our Philosophy

The RWR Scoring Matrix provides a structured, evidence-based framework for evaluating whether a property is suitable for sustained professional remote work. It translates a broad set of environmental, technical, and operational factors into a single, standardised score that reflects real-world working conditions.

Unlike general accommodation ratings, which prioritise comfort or amenities, the RWR Standard™ focuses specifically on reliability, productivity, and professional usability. The matrix is designed to assess whether a property can support modern work requirements, including video conferencing, focused tasks, confidential communications, and multi-person remote operations.

The matrix is applied consistently across all properties to ensure comparability and transparency. Certification decisions are derived solely from the cumulative score and documented evidence, not from subjective impressions or host-provided descriptions alone.

The resulting RWR Score represents an independent assessment of a property's readiness to support professional work, providing users with a practical indicator of reliability rather than a general measure of accommodation quality.

> (i) Assessments are conducted based on thorough documented evidence provided by the property owner which is independently verified by RWR.

Last updated: **Mar 2, 2026**

CATEGORY 1 — Connectivity (35 pts)

Internet Speed — Download (15 pts)

Criterion	Scoring
< 25 Mbps	FAIL
25 - 50 Mbps	6
50 - 100 Mbps	9
100+ Mbps	15

Internet Speed — Upload (6 pts)

Criterion	Scoring
< 10 Mbps	FAIL
10 - 20 Mbps	3
20 - 50 Mbps	5
50+ Mbps	6

Latency / Ping (4 pts)

Criterion	Scoring
≤ 25 ms	4
10 - 20 ms	3
20 - 50 ms	2
50+ ms	0

Stability / Packet Loss (6 pts)

Criterion	Scoring
No drops / < 1% loss	6
Minor instability	4
Noticeable issues	2
Frequent drops	0

Coverage at Workspace (4 pts)

Criterion	Scoring
Excellent signal	4
Minor degradation	3
Weak spots	2
Unreliable	0

CATEGORY 2 — Workspace Quality (25 pts)

Dedicated Desk/Table (6 pts)

Criterion	Scoring
Professional desk	6
Standard table	4
Improvised surface	1
None	FAIL

Seating Ergonomics (5 pts)

Criterion	Scoring
Ergonomic chair	5
Standard table	3
Improvised surface	1
None	0

Lighting Quality (4 pts)

Criterion	Scoring
Balanced lighting	4
Adequate lighting	3
Dim light	1
Poor lighting	0

Power Access (4 pts)

Criterion	Scoring
Multiple outlets	4
Accessible outlets	3
Limited outlets	1
Inconvenient	0

Multi Person Capacity (6 pts)

Criterion	Scoring
2+ viable workstations	6
Shared space workable	4
Only one worker feasible	2

CATEGORY 3 — Noise & Privacy (20 pts)

Internal Noise (7 pts)

Criterion	Scoring
Very quiet	7
Moderate	5
Noticeable	2
Distracting	FAIL

External Noise (5 pts)

Criterion	Scoring
Quiet	5
Occasional noise	3
Frequent noise	1
Disruptive	FAIL

Acoustic Isolation (4 pts)

Criterion	Scoring
Separate room	4
Partial separation	3
Open plan	1
None	0

Privacy (4 pts)

Criterion	Scoring
Confidential calls possible	4
Mostly private	3
Limited privacy	1
None	0

CATEGORY 4 — Video Call Readiness (10 pts)

Background quality (5 pts)

Criterion	Scoring
Professional and aesthetic	5
Neutral	3
Cluttered	1
Unsuitable	0

Video lighting (5 pts)

Criterion	Scoring
Excellent / Natural Light	5
Adequate	3
Challenging	1
Poor	0

CATEGORY 5 — Operational Reliability (10 pts)

Power Stability (4 pts)

Criterion	Scoring
Highly reliable	5
Minor outages	3
Occasional outages	1
Frequent outages	**FAIL**

Climate Control (3 pts)

Criterion	Scoring
Comfortable	3
Adequate	2
Marginal	1
Poor	0

Property Readiness (3 pts)

Criterion	Scoring
Excellent condition	3
Good	2
Fair	1
Poor	0

Scores listed above are subject to change without notice. Please check with us for the most up-to-date scoring.

Reminder

RWR Certification may suspend or revoke certification if conditions materially change or if information provided during the assessment process is found to be inaccurate or incomplete.